

DCHS MHCADSD - Summary Dashboard Report

Data Through June 2011

Other Important Metrics

CCS detentions monthly avg:
2011 YTD: 243; 2010: 207; 2009: 176;
2008: 169

OTP Wait List, end of month: June 2011: 315;
Dec 2010: 344; June 2010: 556;
Dec 2009: 79; June 2009: 44

WSH penalties: 2011 YTD: \$163,248;
2010: \$1,024; 2009: \$1,693,471

Through the second quarter of 2011, 26 contracts with 137 exhibits were approved. Through this quarter, an additional 173 amendments were made to contracts approved in earlier quarters or in the second quarter of 2011. Those amendments affected 192 existing exhibits and added 37 new exhibits.

Other Notable Items

Time Frame 1Q11 through 2Q11

Site visits completed through 2Q11:
MH: 18; CD: 3 Prevention: 12

The MIDD Annual Report was produced and accepted by Council. This report included outcomes analysis for selected strategies.

Number of potential candidates for housing projects who were referred for screening using the integrated database, 2011YTD: 183; number of those with high system utilization or high vulnerability, 2011YTD: 33.

During the quarter, MHCADSD provided 30 community trainings to more than 460 people

Key

Boarding: Holding individuals in hospital beds not intended for involuntary psychiatric use.
CCS: Crisis and Commitment
CD: Chemical dependency
COD: Co-occurring disorders
MH: Mental health
MIDD: Mental Illness and Drug Dependency Action Plan
OTP: Opioid treatment programs provide medically supervised treatment services to persons with chronic opiate addiction.
WSH: Western State Hospital

2011 Business Plan Performance Measures

Measure	Status	Hist Avg	2010 Target	2Q10 YTD	2011 Target	2Q11 YTD	Bench mark
Percent of MH clients maintaining or improving level of functioning	▲	82.1%	85.0%	86.3%	85.0%	87.2%	
Average satisfaction survey score, adult MH (annual measure)		3.90	None	3.94	3.93	Annual	
Average satisfaction survey score, child MH (annual measure)		3.85	None	3.87	3.89	Annual	
Percent of Adult CD clients who complete treatment	▲	43.8%	48.0%	65.0%	55.0%	66.0%	52.8%
Percent of Youth CD clients who complete treatment	▲	52.9%	60.0%	72.3%	63.0%	66.6%	55.8%
Percent reporting satisfaction with service, adult CD outpatient (annual measure)			None	Annual	97.1%	Annual	
Percent reporting satisfaction with service, youth CD outpatient (annual measure)			None	Annual	92.1%	Annual	
Percent reporting satisfaction with service, Opioid Treatment Program (annual measure)			None	Annual	91.6%	Annual	
Percent of MH clients obtaining employment	▲	3.2%	5.0%	2.9%	4.0%	6.3%	
Percent of MH clients who remain in community-based treatment with stable housing	▲	66.5%	71.0%	83.9%	72.0%	88.2%	
Percent of homeless MH clients who attain housing	▼	28.0%	30.0%	30.2%	32.0%	26.4%	
Percent Adult MH clients with fewer incarcerations	▲	68.5%	70.0%	71.3%	70.0%	71.5%	
Percent Adult COD clients with fewer incarcerations	▲	58.3%	60.0%	66.7%	60.0%	60.8%	
Percent Juvenile MH clients with fewer incarcerations	◆	NA	70.0%	53.2%	70.0%	67.1%	
Percent of MH clients receiving service w/in 7 days of release from jail	▲	60.5%	66.0%	75.6%	66.0%	77.0%	
Percent of COD clients receiving service w/in 7 days of release from jail	◆	70.4%	73.0%	69.4%	73.0%	72.7%	

Update on the division's 2011 Equity & Social Justice Initiative work. Analysis was done on SBIRT older adult clients. Code was written to do an analysis of older adult mental health clients.

Division Director's Message

Reductions in the county's hospital bed allocation at Western State Hospital have led to King County being over census and having to pay for these bed days. We have successfully negotiated with other Regional Support Networks so that King County is being given beds from the allocations of other RSNs in order to reduce future penalties.

Although still slightly below target, the percent of juvenile mental health clients with fewer incarceration and COD clients receiving services within seven days of release from jail are above results for the second quarter of 2010.

Psychiatric boarding continues to be a significant problem, with a record 182 individuals boarded in the month of June. We continue to explore options for mitigating boarding, but this problem will continue until additional psychiatric hospital beds capacity is created.

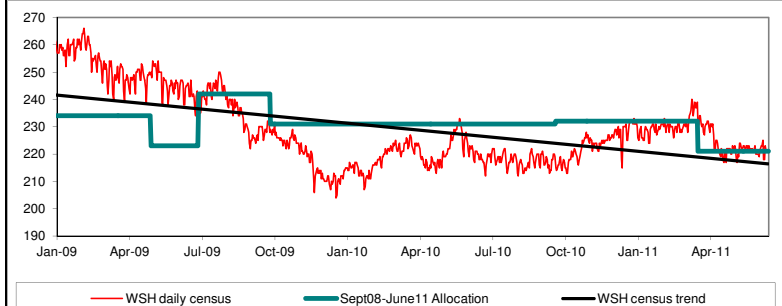
Improving/Target Achievable = ▲

Unfavorable trend/Target not attainable = ▼

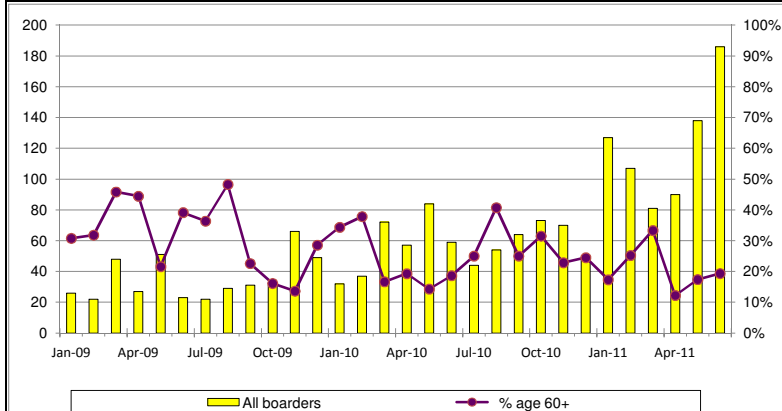
Watch/Target at risk = ◆

* Measures with no indicator have numbers too small to evaluate

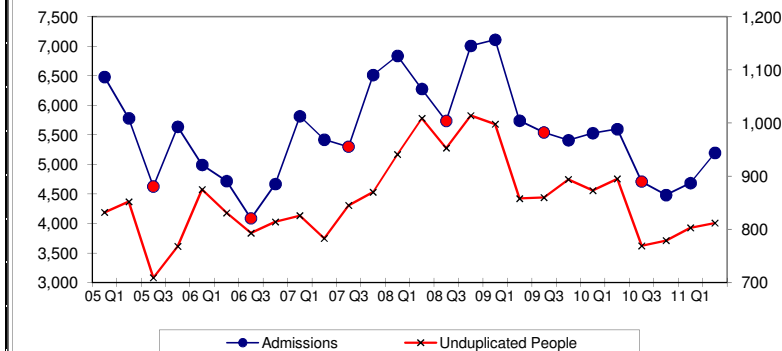
Western State Hospital Census



Involuntary Boarding



Use of Dutch Shisler Service Center (Sobering Support)



Use of the Dutch Shisler Service Center (DSSC) has historically been lower during the warmer months (red markers). After a period of declining admissions that began in 2009, possibly due to investments in permanent supportive housing and expanded access to treatment through the MIDD, 2011 has begun to see a rise in admissions again.